

Blockchain in Utilities

2019 Electric Utility Insights



Utilities focused on business model innovation, enhancing customer value, and strengthening security are experimenting in the blockchain space. A recent survey by EPRI's Utility Blockchain Interest Group (UBIG) and Indigo Advisory Group details the intriguing perspectives of utilities and regional transmission operators (RTOs) on promising and nascent applications in the utility industry; protocols that govern and serve as the backbone of the technology; and the potential barriers, advantages and benefits of blockchain across the utility value chain.



16 Respondents

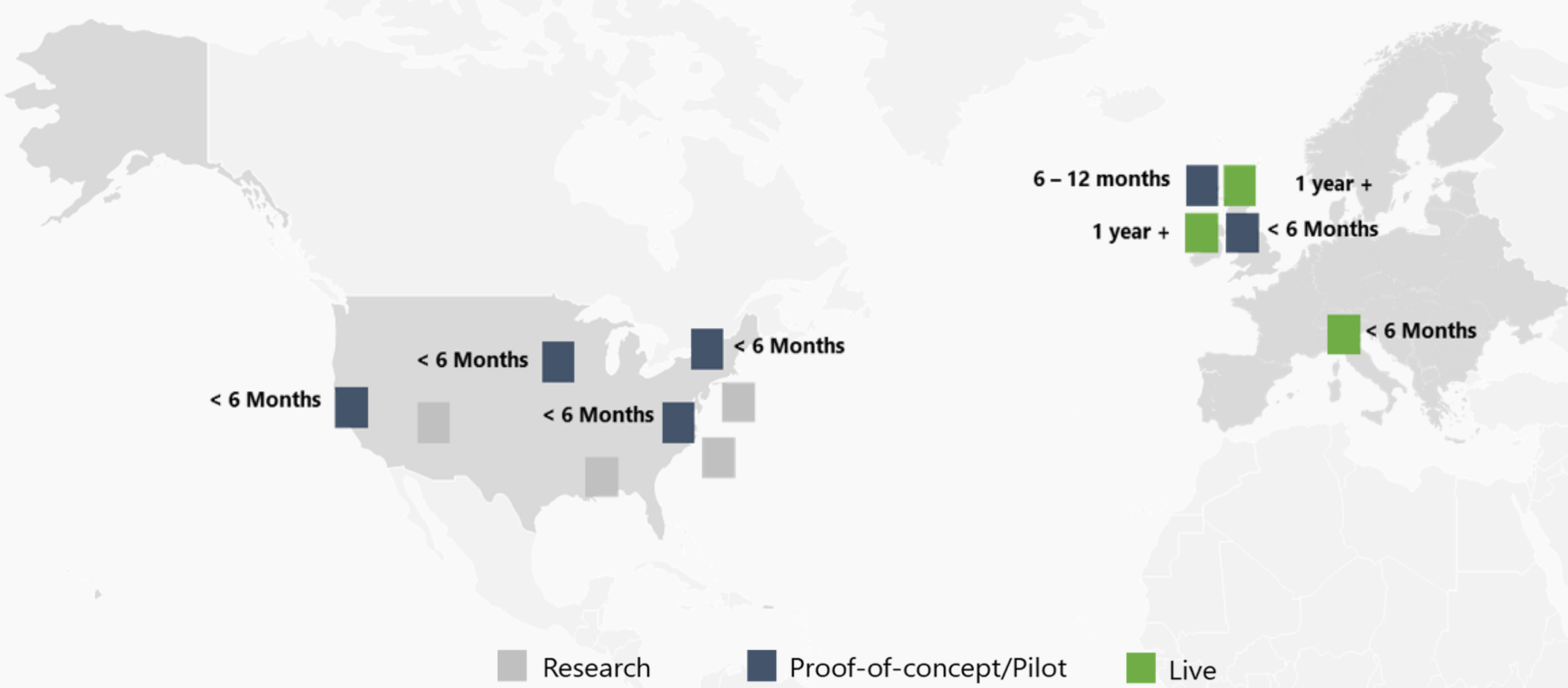


15 utilities
1 regional transmission operator



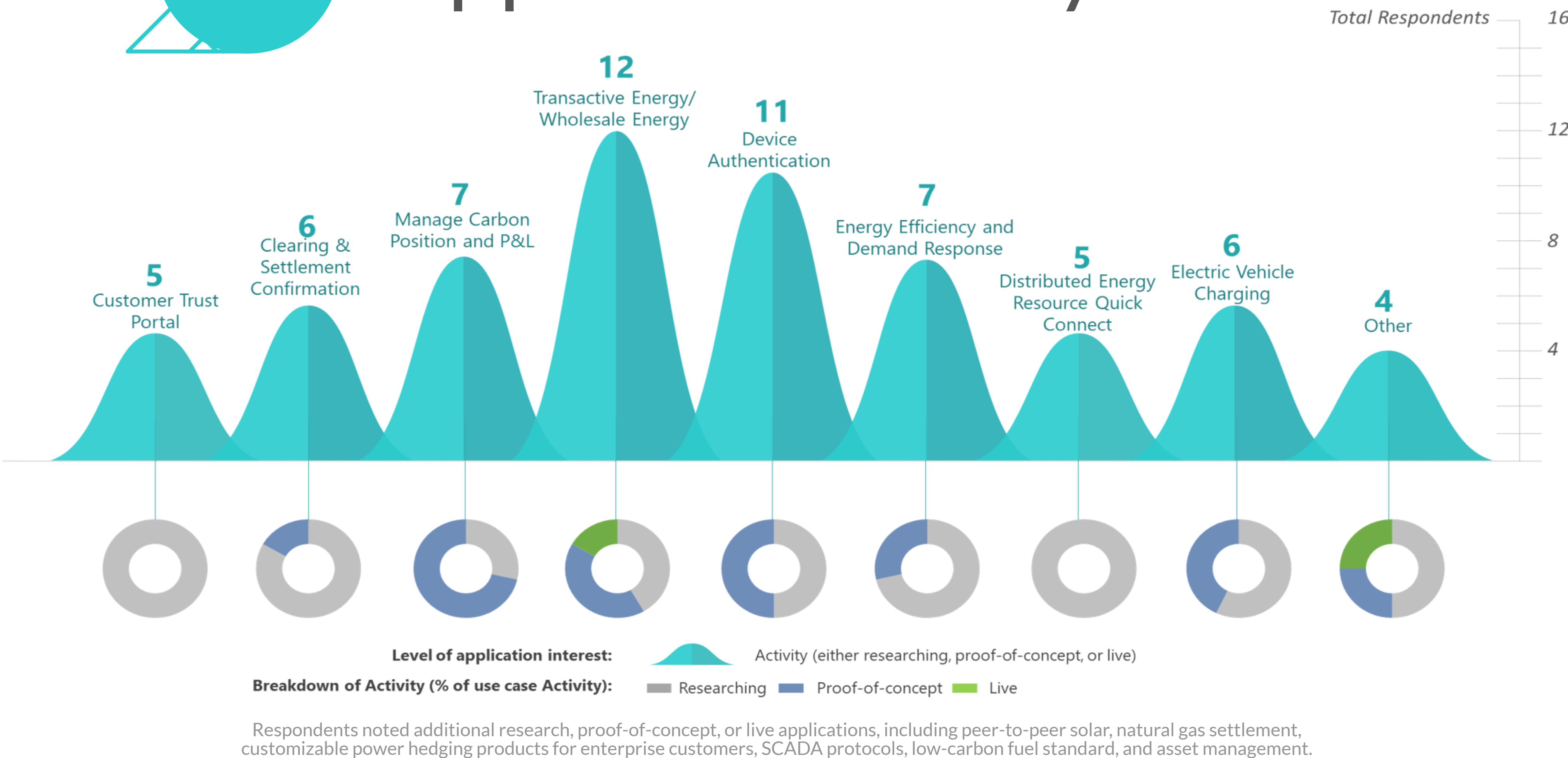
18 Questions

Duration of Notable Blockchain Activity in the US and Europe



01

Application Analysis



Staff

2.2

Average number of full-time equivalent (FTE) dedicated to blockchain

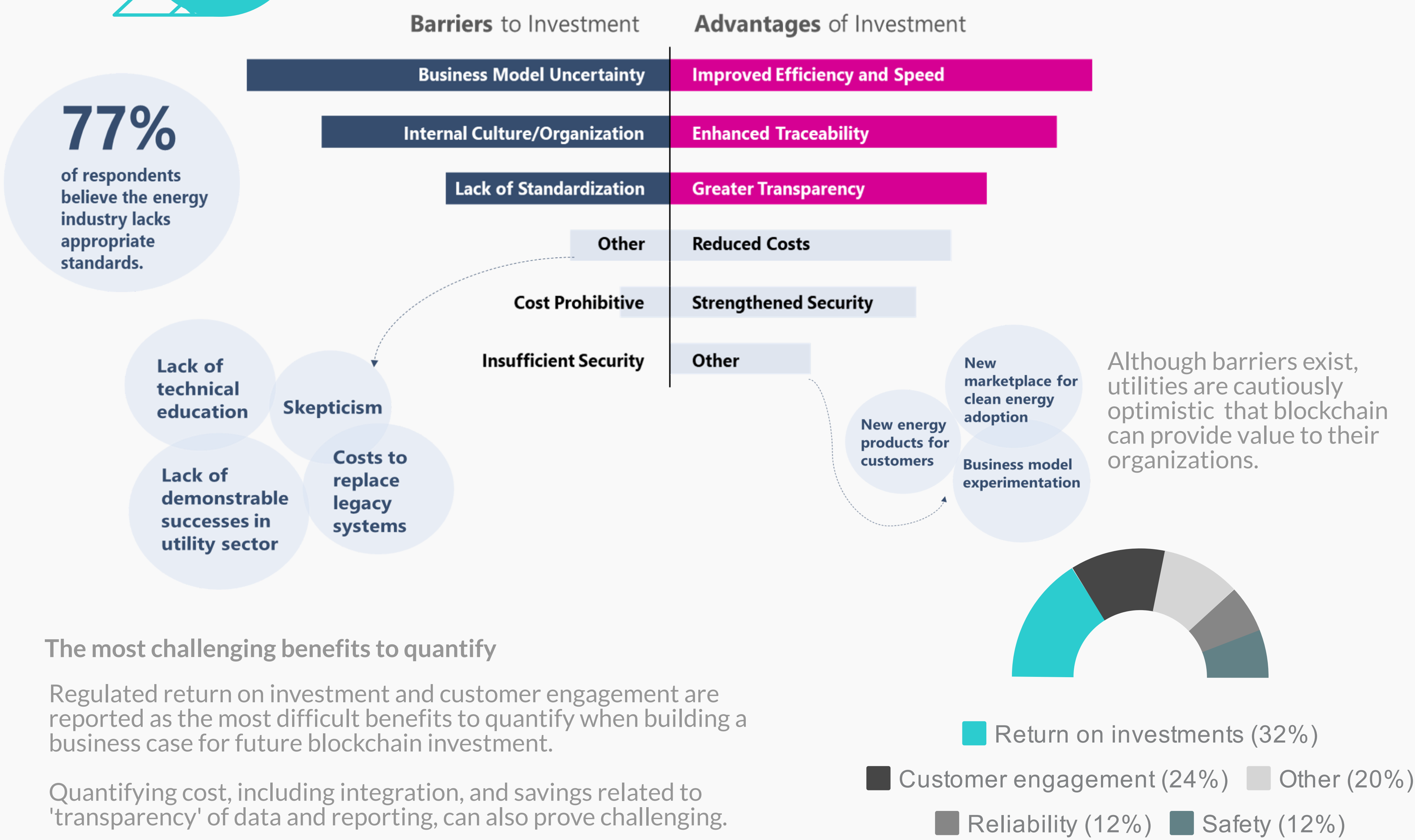
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TO 28

The amount of FTEs dedicated to blockchain initiatives by each surveyed utility and RTO

02

Barriers and Advantages

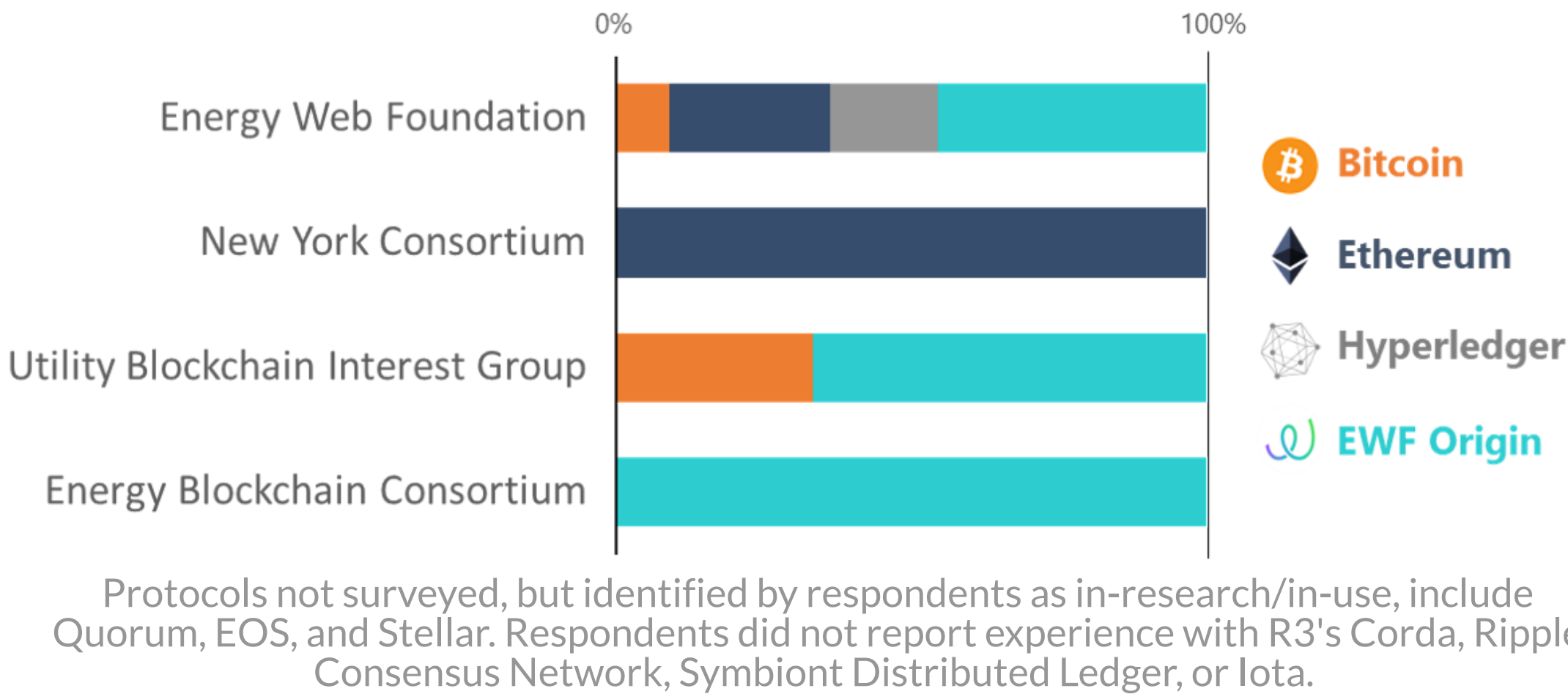


03

Protocols and Consortia

Utilities are actively testing blockchain across a number of protocols.

While survey results indicate substantial collaboration across the consortia, blockchain technology testing is typically driven from within the organization.



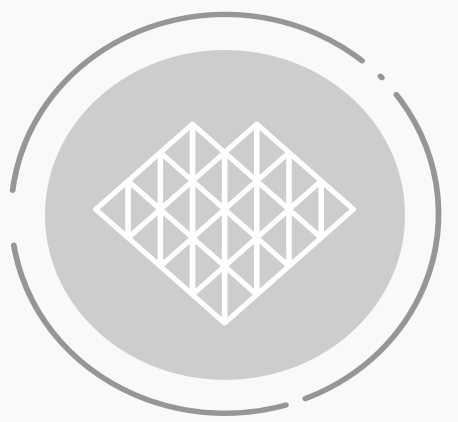
04

Key Utility Insights



Northeast US Utility

"It is the notion of being able to build customer-related processes that are cross-organizational, cross-jurisdictional that makes blockchain compelling. It is about the longer-term application – the infrastructure, data, process and how this benefits the customer at end of the day."



US RTO

"Blockchain will not be the end of utilities and RTOs – we are not a believer in disintermediation. The human element and physical parameters of the network show us it is not just about technological elements."



European Utility

"Blockchain is sociological as well as technological; it is a movement. Simply put, blockchain is a shared database with which we can trust the value proposition. Customers want more choice, transparency and control."

The following organization, under contract to the Electric Power Research Institute (EPRI), prepared this product:
Indigo Advisory Group

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